

Blacks Fasteners Ltd
34 Nga Mahi Road, Sockburn
Christchurch, 8042



Date: 01/04/2026

Subject: Update to Freight and Courier Charges – Effective 7 April 2026

Dear Valued Customer,

As a result of the global economic environment and continued volatility in fuel costs, we need to advise of a change to our freight and courier charges.

Effective **7 April 2026**, increased delivery costs resulting from Variable Fuel Factor (VFF) surcharges applied by New Zealand freight and courier providers will be passed on. These surcharges reflect the increased fuel costs currently impacting transport and logistics providers nationwide.

To ensure transparency and fairness, our on-charge will align directly with the Variable Fuel Factor applied by our freight and courier partners. This factor is reviewed weekly, and we will continue to monitor and adjust our charges accordingly as fuel costs fluctuate. Updated information will be available weekly on our website here: <https://www.blacksfasteners.co.nz/delivery-and-returns>.

We understand that cost increases like this can impact your business, and we want to assure you this decision has not been made lightly. We are actively monitoring the situation and planning ahead in line with government regulations and official guidance.

Part of this increase will also see our standard website shipping rate for non-account customers increase to **\$12.00**, effective **7 April 2026**.

We appreciate your understanding and thank you for your continued support. If you have any questions, please contact your Sales Professional or speak with your local branch.

Yours sincerely,

A handwritten signature in black ink, appearing to read 'Roger Black', written in a cursive style.

Roger Black
Managing Director | Blacks Fasteners Ltd