

BLACKS FASTENERS

QUALITY POLICY

STATEMENT

OUR VISION

To be the best importer, distributor and retailer / commercial supplier of high-quality fasteners & construction goods and services to meet the needs of industries across New Zealand.

OUR COMMITMENT

We will actively pursue improving quality systems through programs that enable each worker to do their job right the first time and every time.

We are committed to complying with the principles of ISO 9001:2015 and to continually improving the effectiveness of our quality management system.

We are committed to upgrading the capabilities of our team through formal training and continuous quality awareness.

We will develop, implement, measure and review objectives and targets to ensure continual improvement of our quality performance.

Management is committed to introducing the team to its policy and documented quality management system. It is the responsibility of management and workers to familiarise themselves and comply with the policies and procedures of this quality management system.

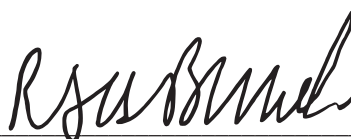
The policy supports the broader objectives as contained within our business plans.

To ensure that the policy intentions are implemented, we have:

- Established procedures and work instructions to assist workers in performing their roles effectively.
- Committed to continuous professional development that enhances worker skills for the work they perform, through a company-wide development plan and individual needs assessment.
- Established processes for the on-going evaluation and improvement of the system through regular dialogue at the executive and operational levels of management.
- Committed to comply with all customers, industry, regulatory and statutory requirements.

Managing Director

Roger Black

Signed  _____

Date 18 DECEMBER 2024 _____

Next review 1 DECEMBER 2025 _____