

# help us TO help you



## CUSTOMER SURVEY

Your feedback will help us improve our service to you in return. We would appreciate you taking a minute to complete the form and sending to [survey@blacksfasteners.co.nz](mailto:survey@blacksfasteners.co.nz)

Company Name \_\_\_\_\_

Contact Name \_\_\_\_\_

Which branch do you mainly deal with?

- Nelson
- Sydenham
- Dunedin
- Blenheim
- Ashburton
- Invercargill
- Sockburn
- Timaru

<i>Please rate the following</i>	Above Expectations	Meets Expectations	Below Expectations	Not Applicable
Service Instore				
Service over the Phone				
Service by your Sales Representative				
Orders received in a timely manner				
Stock Availability				
Service by Accounts Team				

Have we improved our service over the last year?  Yes  No

What can we do better or any other comments

*Thank you for your feedback.*

