



NZ Free Phone (0800) 652 463
NZ Free Fax (0800) 652 464

www.blacksfasteners.co.nz

Customer Survey

Yes it's that time of year again where we ask you to help us rate our service and tell us how we can improve!

Company Name: _____

Contact Name: _____

Branch You Deal With: Nelson Blenheim Sydenham Sockburn Dunedin
 Invercargill Auckland

A = Excellent B = Good C = Average D = Below Average E = Poor

Question	Rating
How is the service at the counter?	
How is the service over the phone?	
How is the service by your Sales Representative?	
Are your orders received in a timely manner?	
How do you find our stock availability?	
How is the service by our accounts department?	
Have we improved our service over the last year (please circle)?	Yes No

Any Other Comments:

**Please email back your response to roger.black@blacksfasteners.co.nz
or fax to (03) 365 2464**



AUCKLAND
6 Fairfax Avenue
T: (03) 579 1292
F: (03) 579 1291

NELSON
7 Nayland Road
T: (03) 547 5102
F: (03) 547 0289

BLenheim
1 Sutherland Tce
T: (03) 579 6280
F: (03) 578 0835

CHRISTCHURCH
39a Gasson St, Sydenham
T: (03) 365 2460
F: (03) 365 2464

CHRISTCHURCH
521c Blenheim Rd, Sockburn
T: (03) 348 0340
F: (03) 348 0346

DUNEDIN
20 Orari St
T: (03) 456 1145
F: (03) 456 1148

INVERCARGILL
156 Bond Street
T: (03) 214 4499
F: (03) 214 4489